

Vets in Action A Visual Story

Visitor Information



Vets in Action is a free, indoor event running from the 17th to 25th February 2024 at Whipsnade Zoo.

The morning session runs from 10:30 - 12:30 (last entry 12:00) The afternoon session runs from 1:30 - 3:30 (last entry 3:00) Gold members, patrons and fellows only session runs from 3:30 - 4:30.

There will also be a relaxed, quieter opening session on Sunday 25th February at 10:00.

Sunday

Find out more about the event on our website.

Vets in Action | Whipsnade Zoo



When you arrive at the zoo



- If you are arriving on foot, there is signage about the Vets in Action event next to our map when you enter the zoo.
- One of our friendly volunteers, who wear red uniform, may be there to help you if you have any questions.
- There are arrows pointing you in the right direction so follow these to the event space where Vets in Action is held.
- You will need to cross one zebra crossing and it is a 3-minute walk from the entrance.
- If you are arriving by car, turn left and head to the nearest car park which is Hullabazoo car park.



While you wait



- There may be a queue before you enter the event.
- Time slots are opened every 15 minutes.
- There is signage to read about our daily talks and some veterinary stories from the zoo in 2023.
- A volunteer vet may be outside with some games which you can play if you would like to.



In the Waiting Room



- Once you enter the event, you will be greeted by one our vets and given a lab coat if you would like to wear one.
- In the waiting room there are lots of activities to do while you wait to be called through to one of interactive, veterinary scenarios.
- You will spend around 15 minutes in this space.



What you might hear



- There will be a video playing in the event space.
- It is 7 minutes and 30 seconds long.
- It is played at low volume and is on a continuous loop.
- There are ear defenders available if you would like them. Please ask one of our friendly vets if you need a pair.



In the Vet Clinic



- Suitable for under 7's, our vet clinic is ready for you to help us with a red panda health check.
- This interactive scenario lasts around 10 minutes and you can choose to take part or simply sit back and watch.
- You will learn all about what makes a red panda special and unique and have a chance to participate in their health check if you would like to.



In the Airport



- Suitable for over 7's, our customs office at an airport is ready for you to investigate wildlife crime.
- This interactive scenario lasts around 10 minutes and you can choose to take part or simply sit back and watch.
- You will learn all about illegal wildlife trafficking and help our vet to health check some animals if you would like to.







Is the event included in my ticket price?

• Yes, the event is free for all visitors.

Are there any real animals used in the event?

• There are no real animals used in the event. Soft, plush toy animal are used for visitors to interact with.

How do I gain access to the relaxed opening?

- Visitors who wish to access this should download a Penguin pass queue hopper here: <u>Accessibility | Whipsnade Zoo</u>
- Ear defenders will also be available to borrow throughout the event.

How long will I be in the event?

• The event activities will last around 25 minutes. You will have time to access the self-led activities before moving on to a vet scenario.

Can I re-enter the event during the day?

You may re-enter at any point during the day within the timed sessions advertised. Please note we are expecting a
large amount of visitors so there may be a wait time before you can enter the event.