

Behaviour guidelines for schools visiting ZSL London Zoo & Whipsnade Zoo

We want all our visitors to have fun and enjoyable time at the Zoo. This list has been written to make sure everyone understands what behaviour is expected on their visit to the Zoo. Please make sure you read through this list with your students, and possibly ask them for their ideas on what they could do to make their visit as enjoyable as possible.

- **Walk around the Zoo instead of running.** Even though it is very exciting, by walking you are less likely to trip, fall, and hurt yourself.
- **Use quiet voice around animals and exhibits.** When visitors are quiet, you can see the animals behaving naturally. Do not yell or knock on the glass at enclosures.
- **Keep your food, drinks, and other belongings to yourself.** Our animals are fed very special diets and human foods can them ill. Sometimes, they may try to eat something that isn't food that has gotten into their enclosures, which can also be very dangerous for them.
- Some of the exhibits allow visitors to walk through the animal areas - **let animals move freely** around you and **don't try to touch the animals.**
- **Use the hand wash dispensers** placed inside and outside of walkthrough exhibits and always wash your hands before eating.
- **Stay with the adults accompanying your group.** They will be able to answer any questions you have and make sure you have a safe visit.
- **Keep the Zoo clean and tidy and put your rubbish in the bins provided.** We have separate bins for recycled materials so double check you are putting the right things in the right bin.
- **Be courteous and kind to other school groups and zoo visitors,** maybe say hello and ask them what they have enjoyed on their visit. Everyone's day is nicer when people are friendly.
- **Make sure you leave the Zoo with your group.**

If you have any questions while you are at the Zoo, please ask any member of our Zoo staff or volunteers. You can identify them by their ZSL uniform shirts or lanyards.

